

Quality Midscale - Full Service

Nearly 2,000 hotels open or under development worldwide

Be Delighted.

Our promise to guests is to go beyond being affordable and convenient to provide a genuine sense of enjoyment, comfort and relaxation. A stay with us is uncomplicated and characterised by truly engaging service from our Hosts, modern, well-considered design and surprising touches that ensure our guests feel delighted by every visit.

design direction A Contemporary Habitat

The comfortable and relaxed feeling that being at home offers is a key foundation. There are 4 key elements that need to be achieved in order to create the perfect Quality hotel by applying the following design approaches:



Multipurpose areas, using original division and display elements.



Inviting Feeling of Relaxation Using colourways with ambient lighting and layering elements.





Contemporary Design ChoicesSDesign choices offering comfort,
residential touches & bespoke art.A creation
simplified

Surprising Discoveries A creative check-out mailbox and simple, easy to find wayfindings.

The Hallmarks Defining the Quality brand in each hotel

HALLMARK #1 Quality Hosts

An in-depth training programme brings out the best in our Quality Hosts. Everyone in the team is a natural host who loves looking after people, gets the details right and goes the extra distance to ensure our guests feel appreciated and special.



HALLMARK #2 Quality Moments

Every guest's stay is punctuated by 'Quality' moments they'll remember and come back for. This can be anything from the coffee that's as good as they can get anywhere to a complimentary snack in the lobby or local event tips in their room.

HALLMARK #3 Quality Time

Our curated cocktail and wine list is tailored to each hotel and helps to create more spaces in the day where guests can relax and connect. Events such as cocktail-making sessions make the hotel bar even more of a destination.

THE QUALITY GUEST The 'Simply Social'

Travelers who look for modern design and fascilities, a great location and high cleanliness standards. They are looking for a hotel with the comforts of home, complemented by warm, friendly service and delightful touches such as surprising design and local produce on the menu.

62% Leisure	38% Business
51% Domestic	49% International

Development



Property Requirements

Rooms

Number of rooms
Average room size
Min. 20 sqm (incl. 4 sqm for bathroom)

Required

Required

Amenities

- Fitness Room
- Meeting Spaces

Food & Beverage

All-day, quality-driven, wholesome selection of food and beverages with a less-is-more attitude, brought to life in a social hub.

FRANCHISEE FOCUS Your Benefits

- N°1 Franchisor Worldwide: With \$7.6B in reservations, 54M+ Choice Privileges loyalty programme members and 7,500+ hotels worldwide
- Design Customisation: Flexibility within the framework to achieve the 4 key elements
- Performance Enabling Hallmarks: Well defined hallmarks designed to drive revenue and maximise efficiencies for your hotel

DISCOVER Quality Properties



Quality Hotel Pond, NO



Quality Hotel San Martino, IT





Quality Hotel Lippstadt, DE

Quality Hotel Bordeaux Centre, FR

LET'S GET DOWN TO BUSINESS. Choice Hotels EMEA is a hotel performance enabling partner, exclusively for franchisees, offering them the opportunity to customise our services for their individual needs. To find out more visit joinchoicehotels.com



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